NORTHWEST OREGON WORKS	**POLICY P08: PRIORITY OF SERVICES**
	Effective Date: 6/26/20
	❒ **NEW** ☒ **REVISED**

PURPOSE:
Establish priority of service in WIOA-funded individualized career services and training services.

POLICY:
Priority of service pertains to recipients of public assistance, other low-income individuals, basic skill deficient individuals and veterans. Subrecipients of WIOA funds will apply "Priority of Service" as prescribed in this policy, Jobs for Veterans Act (JVA), WIOA, state policy including the state workforce board, and the governor. WIOA funds that are allocated to individualized career services and training services must have priority of service applied as outlined in this policy regardless of funding availability. The affected individuals must meet all program service eligibility requirements prior to priority of services being considered. Self-attestation will be used to determine priority of service.

Veteran and Eligible Spouse
An individual or spouse of an individual who served at least one day of active service and who was discharged or released under conditions other than dishonorable should be given priority for all services. In instance of divorce, the spouse would lose their "eligible spouse" designation.

Processes to identify veterans are established at the point of entry within WorkSource Oregon centers, and veterans are made aware of the full array of services available under priority of service, and applicable eligibility requirements for those programs and services. The one-stop operator will ensure priority provisions are addressed in customer flow processes.

Priority of Service
Under WIOA, priority of service for adult funds expended on individualized career services or training services must be given to:

a. Individuals who are recipients of public assistance
b. Individuals who are low income
c. Individuals who are basic skill deficient

Order of Priority
Priority must be provided in the following order:

a. First, to veterans and eligible spouses who also meet statutory priority groups for WIOA adult formula funds. In this case, veterans and eligible spouses who are also

recipients of public assistance, other low-income, or basic skills deficient would receive first priority for services provided with WIOA adult formula funds.

b. Second, to non-covered persons, individuals who are not veterans or eligible spouses, but are included in the statutory groups given priority for WIOA adult formula funds.
c. Third, to veterans and eligible spouses who are not included in WIOA's priority groups.
d. Fourth, to any other populations identified by the Governor or Local Workforce Development Board for priority.
e. Last, to non-covered persons outside the groups given priority under WIOA.

REFERENCES

WIOA Section 134(c)(3)(E).
Priority of Service for WIOA Adult Funds: WIOA Desk Reference .
WIOA 3(5).
WIOA Section 134(c)(3)(E).
20 CFR § 680.600: What priority must be given to low-income adults, public assistance recipients and individuals who are basic skills deficient served with adult funds under title I?
20 CFR § 680.650: Do veterans receive priority of service under the Workforce Innovation and Opportunity Act?
20 CFR Part 1010, Application of Priority of Service for Covered Persons.
Training and Employment Guidance Letter No. 10-09.
Training and Employment Guidance Letter No. 19-16.
WorkSource Oregon Operational Standards 2.0.
Oregon Workforce Talent and Development Board Policy "Priority of Service".